

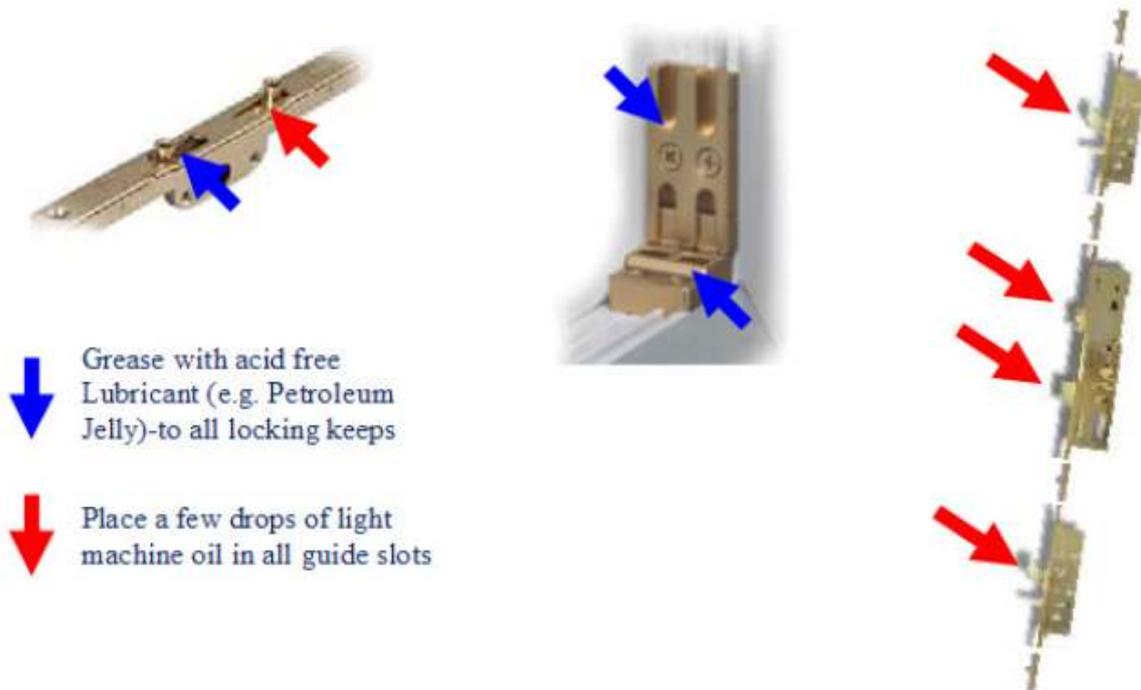


Unit 23/24 Brookhouse Business Park,  
Hadleigh Road Industrial Estate,  
Ipswich, Suffolk, IP2 0EF

### Recommended Maintenance of our products post Installation

- Window and Door Hardware

It is important that the following is carried out at least every three months. Door & Window hinges do not require lubricating but should be kept clean at all times. Door & Window locking mechanisms should be lubricated in accordance with the picture below. Slight discolouration of door hinges can be remedied by using a small amount of car polish. Ammonia based and abrasive cleaning fluids should not be used on any hardware components as this will affect the corrosion resistance of the hardware.



- Patios and Vertical Sliders

All moving parts to be kept clean and lubricated quarterly with a light oil

- Cleaning of PVC-u Profile

PVC-u profile should be cleaned on a regular basis using soapy water (Ammonia based and abrasive cleaning fluids should not be used near hardware components). PVC cleaners can be used but care should be taken as some of these are abrasive or solvent based, and should only be used on white profile (laminated e.g Rosewood/ Light Oak windows should be cleaned with soapy water only).

- Cleaning of PVC-u Painted Profile

PVC-u painted profile should be cleaned on a regular basis using only soapy water and a soft cloth. Removal of bird droppings should be done immediately when noticed, brush off loose particles with a damp, soft bristled brush and then wipe with a damp soft cloth and mild detergent. (Never use an abrasive cloth, abrasive liquids or solvents to clean painted profile).



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### **Service work on existing installations**

Did you know that we also carry out repairs and maintenance to existing PVCu window, doors and conservatories? Our sister company, 'Mr Misty' the Window Doctor has been successfully solving customer's problems for a number of years now.



If you have windows and doors that may be in need of a thorough service or possibly need parts replacing, please contact us to arrange a free no obligation quotation.

We are willing to assess any job, although please be aware that on older installations some parts may now be obsolete.

Here are just a few of the services we can provide:

- Retrospectively install a roof vent to an existing conservatory.
- Change the polycarbonate in an existing conservatory roof to glass or clean conservatory roofs.
- Replace any misted and condensating double glazed units.
- Replace any double glazed units with a different type of glass, for example diamond lead, Georgian bar, obscure glass for privacy, and bevelled and stained units for decoration.
- Install self-cleaning insulating glass which will keep the glass looking cleaner for longer.
- Install argon filled units with low emissivity glass and warm edge spacer bar to make your home more energy efficient and lower your heating bills.
- Replace door panels that may be discoloured or cracked with age, or if you just fancy a change.
- Replace broken handles, hinges, letterboxes and locking mechanisms on doors and windows.
- Supply and fit spy-holes, chains and knockers; and replace door barrels if you ever lose your house keys.
- Full service for windows and doors.

If you are interested in any of the above work, or would like further information please contact us to arrange an appointment for an assessment and quotation.